

# MAKT513 International Marketing

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# **Instructor Contact Details**

Lecturer-in-charge: TBA Email: wlwyxy\_29@zju.edu.cn Office location: Huajiachi Campus, Zhejiang University Consultation Times: to be announced, and by appointment

# **Teaching Times and Locations**

The Time and Location: TBA, Huajiachi Campus, Zhejiang University Lecture sessions include lectures, seminars, field trip(s) as well as in-class activities.

# Academic Level

Undergraduate

# **Units of Credit**

The course is worth 6 units of credit

# **Contact Hours**

The course contains a total of 53 contact hours, which consists of an orientation meeting, 13 lecturing seminars, a revision day, a field trip and a final exam. Each seminar is 180 minutes in length, while the field trip is 300 minutes and the final exam costs 120 minutes. Students will receive an official transcript which is issued by Zhejiang University when completing this course.

# **Credit Hours**

The number of credit hours of this course equals to the credits of a standard semesterlong Australian university course.

#### **Course Description:**

Marketing is a very dynamic subject where decision making is at the centre of the marketing process. One of the most prominent trends in recent years has been the globalisation of markets for goods and services. This course will enable students to gain analytical skills essential in creating international marketing plans and develop the marketing mix elements in an international environment. International marketing is an important subject in the marketing discipline and builds on the concepts learnt in marketing management into the international market. The conceptual material taught throughout this course will be further developed through class activities, case studies and a final project. This unit will be looking into the various factors that influence marketing strategies in an international setting. Topics cover international economic environments; social and cultural aspects of market environments; legal and political environments; distribution channels; market entry methods; pricing and promotional strategies, and how to complete a comprehensive international marketing plan.

#### Prerequisite:

The foundations of marketing will enable students to gain a better understanding of this unit.

#### Learning Resources

International Marketing - An Asia Pacific Perspective; Fletcher R; Crawford H; 6th Ed (2014), Pearson.

# Learning Objectives

By the end of this course you should be able to:

- $\cdot$  Explain the influence of global developments on international marketing and business.
- Identify factors, both internal and external ones, that influence the strategic decisionmaking process.
- Describe the marketing mix as a process, and as a set of complex tools used in catering to the needs of the global consumer.

• Demonstrate importance of endeavouring to satisfy consumers through meeting their needs and establishing a consumer-oriented organisation.

# **Course Delivery:**

The following course will be taught in English and it will comprise of lectures, tutorials, projects, presentations and group activities. In addition to these, there will also be guest speakers and optional field trips available for students who would like to enhance their learning experience. The course will be delivered within 13 sessions, with each session totaling 3 hours-inclusive of both the lecture and tutorial. These sessions will be running during weekdays, Monday to Friday. Students are expected to engage in class discussions and work cooperatively during group work.

# **Topics and Course Schedule:**

Торіс	Activities
Orientation	
Introduction of the course and basic concepts	Lecture; Tutorial
The Dynamics of the International Business World	Lecture; Tutorial
Geography and History: The Foundations of Cultural Understanding	Lecture; Tutorial
Cultural Dynamics in International Marketing	Lecture; Tutorial
The International Political and Legal Environment	Lecture; Tutorial
Seminar	
Researching into International Markets	Lecture; Tutorial

Emerging Markets and Market Trends	Lecture; Tutorial
Midterm exam	
Multinational Market Regions and Market Groups	Lecture; Tutorial
International Marketing Strategies International Market Entry Strategies	Lecture; Tutorial
Exporting, Managing and Logistics Developing Consumer Products for International Markets	Lecture; Tutorial
Marketing Industrial Products and Business Services The International Distribution System	Lecture; Tutorial
Advertising, Promotion and Personal Selling in a global environment	Lecture; Tutorial
Ethics and social vision of international marketing	Lecture; Tutorial
Revision	
Final exam	

# Assessments:

Class participation	10%
In class test	15%
International Marketing Cultural Analysis Report presentation (Group work)	15%
International Marketing Cultural Analysis Report (Group work)	20%
Final exam	40%

#### Class participation (10%)

Active engagement in class activities and discussions are encouraged to consolidate what has been learnt in lectures. Class participation is essential towards developing a comprehensive understanding on the learning outcomes and expectations placed on students. Students are expected to participate and actively engage in all class discussions in order to ensure that they gain a more holistic learning experience. Those who are unwilling to contribute or participate in class discussions should expect relatively low class participation grade even if they are physically present in all classes.

To further enhance the learning experience, it is also important for you to engage in regular discussions with other students, in exchanging knowledge and ideas with regards to this course and its key topics. Students are expected to be present and punctual for all their classes. Lateness and causing disruption to other students is not acceptable and will not be tolerated. Doing so will lead to the deduction of class participation marks. Students are expected to be respectful towards their peers, their lecturers and all other staff members. If you are not ready to meet these basic expectations, this may not be a suitable option of study for you.

#### Class Test (10%):

A multi-choice class test will be conducted with 40 compulsory multi-choice questions based on lecture topics 1 to 5.

Type: Examination

Weight: 10%

Length: A 60 minutes test conducted in the class.

Task: This is a closed book examination.

International Marketing Cultural Analysis Report (20%)+ Presentation (15%):

Students will be allocated into groups to complete a group project relating to course topics. They are required to work collaboratively with each other to complete this task and present it to the class through a speech.

An international marketing plan for implementing international marketing activities in a globalised and competitive environment is to be developed, with:

- · 5 pages maximum in A4,
- · 12 point Times New Roman font
- · Single line spacing

• Late submission will attract a penalty of 10% of the total weighting of the assessment task. A 10% deduction applies for EACH late day and the assessment will not be accepted after 5 working days. Extensions will only be granted upon the basis that there is reasonable medical evidence of illness or any other extreme circumstances that the university may place under consideration. Under no circumstances will extensions be granted for work or any other commitments. A request for an extension must formally submitted to the lecturer in writing prior to the due date, in accordance with the university's assessment policies. Medical certificates or other evidence of extreme misfortune must be submitted through a special consideration form and must contain information that justifies the extension sought.

Final examination (40%):

Type: Examination

Weight: 40%

Length: A two hours formal final examination will be scheduled by the lecture and conducted in the class.

Task: This is a closed book examination.

Students should expect a variety of differently structured questions such as multiplechoice answers, short answer questions, and extended responses. Students are expected to attempt all components of the exam to their best of their abilities. Students will be provided with samples questions and a comprehensive explanation on exam instructions.

Please make sure that you are physically present in all classes, especially on examination dates. No make-up tests or examinations will be provided.

#### **Grade Descriptors:**

HD	High Distinction	85-100
D	Distinction	75-84
Cr	Credit	65-74
Р	Pass	50-64
F	Fail	0-49

#### High Distinction 85-100

Treatment of material evidences an advanced synthesis of ideas Demonstration of initiative, complex understanding and analysis Work is well-written and stylistically sophisticated, including appropriate referencing, clarity, and some creativity where appropriate All criteria addressed to a high level

#### **Distinction 75-84**

Treatment of material evidences an advanced understanding of ideas Demonstration of initiative, complex understanding and analysis Work is well-written and stylistically strong All criteria addressed strongly

# Credit 65-74

Treatment of material displays a good understanding of ideas

Work is well-written and stylistically sound, with a minimum of syntactical errors All criteria addressed clearly

#### Pass 50-64

Treatment of material indicates a satisfactory understanding of ideas Work is adequately written, with some syntactical errors Most criteria addressed adequately

#### Fail 0-49

Treatment of ideas indicates an inadequate understanding of ideas Written style inappropriate to task; major problems with expression Most criteria not clearly or adequately addressed

# Academic Integrity

Students are expected to uphold the university's academic honesty principles which are an integral part of the university's core values and principles. If a student fails to observe the acceptable standards of academic honesty, they could attract penalties and even disqualification from the course in more serious circumstances. Students are responsible for knowing and observing accepted principles of research, writing and any other task which they are required to complete.

Academic dishonesty or cheating includes acts of plagiarism, misrepresentation, fabrication, failure to reference materials used properly and forgery. These may include, but are not limited to: claiming the work of others as your own, deliberately applying false and inaccurate information, copying the work of others in part or whole, allowing others in the course to copy your work in part or whole, failing to appropriately acknowledge the work of other scholars/authors through acceptable referencing standards, purchasing papers or writing papers for other students and submitting the same paper twice for the same subject.

This Academic Integrity policy applies to all students of the Zhejiang University in all programmes of study, including non-graduating students. It is to reinforce the University's commitment to maintain integrity and honesty in all academic activities of the University community.

# **Policy**

- The foundation of good academic work is honesty. Maintaining academic integrity upholds the standards of the University.
- The responsibility for maintaining integrity in all the activities of the academic community lies with the students as well as the faculty and the University. Everyone in this community must work together to ensure that the values of truth, trust and justice are upheld.
- Academic dishonesty affects the University's reputation and devalues the degrees offered.
- The University will impose serious penalties on students who are found to have violated this Policy. The following penalties may be imposed:
  - Expulsion;
  - Suspension;
  - Zero mark/fail grade;
  - Marking down;
  - Re-doing/re-submitting of assignments or reports; and
  - Verbal or written warning.